

Summary on Terms and Conditions
of
Extended Warranty for Electrical Appliances

General Conditions

1. The Company provides warranty cover extended from Manufacturer only to the electrical appliance herein stated in the schedule.
2. The electrical appliance covered by this program has been distributed in the domestic market with manufacturer's warranty of 12 months and more for the use of domestic purpose only.

Service Duration

Part I - Manufacturer's extended warranty : The cover will immediately commence upon the completion of Manufacturer's Warranty stipulated in the warranty certificate, for a period as specified in the schedule.

Part II - Additional coverage : Immediately commence on the date specified in the Purchasing Invoice for a duration as specified in the schedule.

Our Service

Part I: Manufacturer's extended warranty

The company will compensate (labor, cost of parts and shipping costs) for the damage arising directly from defect of the appliance/ product, subject the conditions set forth in the manufacturer's warranty. The compensation will be made according to the limit stated in the below table.

Period/ Duration	Maximum limit of liability
Within 12 months from the date of purchase.	Producer responsibility in accordance with the manufacturer's warranty.
Within 12 months after the date of the manufacturer's warranty expires.	70% of the price indicated on the receipt.
During 13 th -24 th months after the date of the manufacturer's warranty expires.	60% of the price indicated on the receipt.

However, if it turns out that the losses incurred is higher than the limits of liability stated in the table above, the maximum liability of the company shall in no case exceed the Limit shown in the Table as the Maximum Limit of Liability.

Part II: Additional coverage

The company will compensate (labor, cost of parts and shipping costs) for the damage sustained to the appliance/ product covered by this program, from a direct cause of the fire, lightning, theft with evidence, short circuit (following by fire), accidental damage including dropping and water damage. The compensation will be made according to the limit stated in the below table.

Period/ Duration	Maximum limit of liability
Within 12 months from the date of purchase.	80% of the price indicated on the receipt.
During 13 th -24 th months after the date of the manufacturer's warranty expires.	70% of the price indicated on the receipt.
During 25 ^h -36 th months after the date of the manufacturer's warranty expires.	60% of the price indicated on the receipt.

However, if it turns out that the losses incurred is higher than the limits of liability stated in the table above, the maximum liability of the company shall in no case exceed the Limit shown in the Table as the Maximum Limit of Liability.

Deductibles

In the event of Total Loss, the Insured must be responsible for the first amount of loss or damage as specified in the schedule. Provided that the company will compensate the Insured for the amount after deducting such amount.

EXCEPTIONS

The Extended Warranty for Electrical Appliances shall not apply to

1. The use for commercial purposes or other purposes outside personal use or domestic territory.
2. Not follow the manufacturer's instructions, usage of non- standardized accessories as the manufacturer's instructions, including modification, adjustment, and amendment of products, not to repair or change any parts.
3. Wear and tear or normal usage, damage, scratch, rust, biting by animals, interaction of light, heat or sound wave by air, including atmosphere or weather condition.
4. Any damage because of natural disasters condition such as earthquakes, storms, explosions, hardening of water, hail, floods, threat of vehicles.
5. Recall, repair or replacement of products or parts of product due to a design fault of the manufacturer including the technical defects of that product model.
6. All kinds of Consequential loss.
7. Third Party Liability.
8. Loss or damage that can be demanded from the manufacturer's warranty. Distribution Company or are covered by other insurance.
9. Loss or damage resulting from a repair by other party, apart from the repair service center that has been appointed by the Company.
10. Loss or damage caused by errors in technical work during maintenance, modification or improvement to the product.
11. Loss or damage caused by transportation, delivery, installation, testing of equipment, withdrawn, movement or overloading.
12. Loss or damage to the memory card, disc, tape, error or deletion of any information including other expenses for rearranging of film, disc or tape, or expenses in recovery of data.
13. Loss or damage caused by computer software, viruses or irregularity of the intranet/ internet system or other network.
14. Loss or damage caused by a deliberate act or seriously negligence.
15. Loss or damage caused by war, invasion and acts of foreign enemies, riot, rebellion, confiscation to property by order of Government or officer in authority, or contraband and/or illegal transportation.
16. Loss or damage caused by a nuclear reaction or radioactive contamination.
17. Loss or damage caused by the arrest, detention or detention by the authorities.
18. Loss or damage to parts that are not in the coverage of manufacturer, exterior accessories, decorations or extravagant parts.

19. Products are not in the guarantee from manufacture or have the guarantee from manufacture less than 1 year.
20. Products have been changed, amended, deleted, added or losses of serial number.

Documentation requiring for Claims

1. If the damage can be repaired

- 1.1 Claims form and a copy of Identity card
- 1.2 A copy of Warranty Certificate
- 1.3 A copy of the Summary of Coverage
- 1.4 Police records in case of fire damage, theft with traces of the entrance / exit of the building.

2. If the damage cannot be repaired (Total Loss)

- 2.1 Documents stated in item 1 above.
- 2.2 A copy of the leasing (In case of purchase by installment)
- 2.3 Report from a technician's repair center which clearly stated that cannot be repaired and/or repair cost is higher than the limit of indemnity stated in the table above.
- 2.4 Photos of the damaged appliance/ product.
- 2.5 Photos of the place or location (in case of fire damage, theft with traces of the entrance / exit of the building)

Please keep this document for claims